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September 11th, 2001, will be forever etched in the American mind and in American History...but the flight attendants and pilots who died on that day were not distant victims of this shocking event. They were and are our airline family.

There are no words to express our horror and sadness. We extend our heartfelt sympathy to the relatives and friends of these brave and selfless heroes as well as to every victim of this tragedy.

We will honor and remember them always.

Sincerely,

Lani Blissard
Trustee
American Airlines Flight Attendant, SFO, for 35 years